



**CMK Therapy** Your local pain and injury clinic

**CMK Therapy Ltd**

68 Bradwell Common Boulevard  
Bradwell Common, Milton Keynes  
Buckinghamshire, MK13 8RN  
Tel : 01908 609555  
Email: [info@cmktherapy.co.uk](mailto:info@cmktherapy.co.uk)  
Web: [www.cmktherapy.co.uk](http://www.cmktherapy.co.uk)

29<sup>th</sup> May 2009

Dear Jenny,

I would like to thank you and the rest of the team at WYSIWYG for your ongoing IT support at the clinic. Computers are so important in our business as they contain the details of hundreds of individuals from their contact numbers through to their medical information.

Since we opened the clinic we have used a few different IT support companies who managed to cause more problems than solve between them. When I met you at BNI I was in a desperate state, with no back-up facility, a server that had already crashed once and not understanding one end of a computer from the other - so I passed the systems into the hands of the WYSIWYG IT team.

The computers are now in the process of being networked properly, our data is all stored off-site with your fantastic off-site back-up facility which means I don't have to worry about computers crashing on me and if ever there is a question I have about anything IT I can call the team and get someone looking into it straight away.

Computers have gone from being the main thing I worry about to the last thing I worry about thanks to the competence, professionalism and hard work of WYSIWYG IT.

Thank you very much for your help and ongoing support. I would definitely have no hesitation in recommending anyone to use your company.

Kind Regards,

A handwritten signature in black ink, appearing to read "Amy Burgoine".

Amy Burgoine  
Practice Manager

