

## Testimonial for WYSIWYG IT

As a self-confessed techno-phobe it's really important to me that any IT solution is simple. Having had a few nightmares with PCs crashing and losing files, my husband and I decided we needed to start backing up his business data so I asked Jenny at WYSIWYG if she could help.

Their response was immediate! Tony phoned me straight away the same day and talked me through the process for getting the off-site back-up service set up. In actual fact I don't re-call having to do much at all. As if by magic Tony took control of the PC and did what needed to be done.

There was a problem getting us linked up properly and I was particularly impressed with the patience and determination shown by Tony to resolve the issue, working late into the evening to make sure we were set up correctly.

And now we don't have to worry. Our data is safely backed-up automatically on a daily basis.

So, I'd like to thank Jenny, Tony and team ... WYSIWYG IT do indeed provide no nonsense IT solutions along with an excellent customer support service. I would have no hesitation in recommending WYSIWYG IT to family, friends and associates.



Pené Morgan